



# Newsletter Uniform Committee

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**Air Transat Component of  
CUPE  
Committee Members:**

**Daniel Pelletier**

Chair

[uniform@atcomponent.com](mailto:uniform@atcomponent.com)

**YUL:**

André Guérin

Fabrizio Solomita

[uniform@atcomponent.com](mailto:uniform@atcomponent.com)

**YYZ:**

Pamela Hodge

Teresa Barroso

Grace Miyasaki

[uniform@atcomponent.com](mailto:uniform@atcomponent.com)

**YVR:**

Linnea Chaves

Kathleen Lamothe-Kane

[uniform@atcomponent.com](mailto:uniform@atcomponent.com)

**Karène Benabou**

Component Link

[vp@atcomponent.com](mailto:vp@atcomponent.com)

*Dear Sisters and Brothers,*

*It is with great pleasure that we are publishing this Newsletter today.*

*Your Committee has been working hard at following up on your concerns and issues with the Uniform. Late deliveries of your renewal orders and/or sizing were the most common issues. We can assure you that every complaint and concern that you bring to our attention are investigated.*

*We implemented ordering periods, we thought it would solve the late deliveries issues. Although we saw a small improvement, some crew members still have been waiting longer than the 90-day delivery 'promised' date. We are constantly monitoring this issue.*

*Please continue to contact us via our email (see side bar).*

*Hope you will find this Newsletter informative. You may always refer to the CSM manual in the Uniform Chapter where you will find precious information and the entire Uniform policy.*

*In Solidarity,*

*Daniel Pelletier, Chair*

*On behalf of your Uniform Committee*

The masculine has been used to ease the reading of this document and shall be understood to include the feminine gender.





# Newsletter Uniform Committee

From: Kathleen Lamothe

As the rush of the winter season comes to an end and the busy summer flying approaches, I'd like to talk to you about fabric care and how to keep your uniform in good condition.

### 1. Dry Cleaning

Air Transat gives us a monthly allowance to get our uniform cleaned by professionals. Wool is a natural fibre, it reacts to water, especially hot water, it shrinks easily and it becomes misshapen. When machine-washing your uniform, you risk damaging it. The garments are made up of many different components such as lining, interfacing and shoulder pads.

### 2. Iron with care

We see some 'shiny' uniforms on the line, that means that at some point, the iron's temperature was too high and the wool fibre was burnt. This can easily be avoided by using the proper setting on the iron and by putting a thin cloth or towel over the garment. By doing so, you'll preserve the fabric and avoid the iron residues that stain your uniform.

### 3. Hanging of clothes

After operating a flight or a DH, hang your uniform to avoid wrinkles. This will allow the fibres to breathe and allow any moisture to evaporate. You'll make your ironing job much easier. If an iron is not available, a steam shower can do wonders. Hang the garment on the shower rod, and turn on the hot water for a minute or two.

### 4. Hand washing (spot cleaning)

When dry cleaning is not an option, you can use a gentle soap and lukewarm water. Be careful not to use too much friction when hand washing as it might cause the fabric to peel. When drying, do not squeeze too hard or wring the garment, as you want to keep the shape of your uniform.

### 5. Drying

Do not put any garments containing wool in the dryer, that is a big no-no for all the reasons mentioned in the previous tips. Nobody likes to see a lining peeking out at the bottom of a dress, jumper or pants because the garment shrank. Hang it to dry and lay your cardigans flat to avoid pointy shoulders caused by the hangers.

From: Daniel Pelletier

Shoes-Shoes-Shoes... Who doesn't like shoes? I surely do!! Don't forget if you go shopping for shoes (to wear with your uniform) there are guidelines and rules. Please refer to the CSM Manual-Uniform-footwear. Did you know that orthotic shoes and insoles are covered (in part) by our Insurance? No more reasons to suffer with foot pain, and give that bunion a cold shoulder, or should I say; a cold feet.. I certainly did! ;-)



From: Teresa Barroso

**DID YOU KNOW?** The uniform jacket must always be with you. It is highly recommended that the jacket be worn in the airport terminal, during takeoff, landing and during an emergency situation. The jacket, dress, jumper and pants are made up of 100% wool and are designed to help protect your skin from a fire or other dangers during an emergency.



From: Linnea Wong-Chives

Review of Ordering Procedures & Simon Chang Website.

To logon to the Simon Chang Website, Logon to Mundo, click on Home Flight Attendants and then click on Simon Chang.

**Username:** first six characters of last name + employee number

**Password:** first three characters of first name + employee number

Should you forget your username or password or have trouble logging in, you should send an email to:

[uniform@airtransat.com](mailto:uniform@airtransat.com).

**Ordering Procedures:** There are three set-periods during the year when regular and renewal uniform orders may be placed. All other times are considered blackout periods.

### Uniform ordering periods:

- ◆ February 1-28
- ◆ June 1-30
- ◆ October 1-31

### Uniform blackout periods:

- ◆ March 1- May 31
- ◆ July 1- September 30
- ◆ November 1-January 31

**NOTE:** Orders not placed by the deadline will be deferred until the next ordering period.

